

Advanced Palliative Care Certification

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Beyond Accreditation

Upon achieving Joint Commission accreditation, organizations have the opportunity to further improve outcomes for their patients through certification programs



Why Achieve the Gold Seal for Certification?

For more than 60 years, the name “Joint Commission” has been synonymous with unparalleled quality, safety and performance improvement. No other “seal of approval” is as widely recognized by peers, payers, insurers and the public as the **Joint Commission’s Gold seal of Approval®**. Earning this accolade means that our accredited and certified health care organizations are among the top in their marketplaces.



Achieve Joint Commission Certification

Pathways to excellence in patient care for your organization



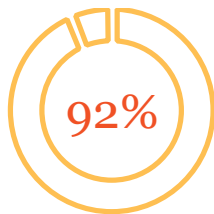
Show your commitment to:

- Continuous performance improvement
- Providing high-quality patient care
- Reducing patients' risk of harm



General eligibility:

- A formal interdisciplinary program structure
- Utilization of evidence-based clinical practice guidelines
- A formal approach to collecting, analyzing and interpreting performance measures



of our customers tell us Joint Commission certification directly impacts the safety and quality of their patient outcomes. *

* Value of Certification Survey, February 2016

Advanced Palliative Care Certification

Tammy Croney DN,PRN

Advanced Certification for Palliative Care

Performance Measure Requirements effective 1/1/2017

- All hospitals certified in the Advanced Palliative Care program are required to implement data collection for five standardized measures effective with discharges on and after January 1, 2017



Orientation to the Program

This 45-50 minute activity is an exchange between the organization and reviewer about the This 45-50 minute activity is an exchange between the organization and reviewer about the

palliative care program(s) structure and scope of care, treatment, and services.

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Orientation to the Program

- Program mission, goals and objectives
- Program structure
- Program leadership and management • Program design
 - Process for referring patients to palliative care program
 - Program team composition • Developing, implementing and evaluating the program
 - Target population for the program • Identified needs of the program population
- Organizational support for the program
- Process for referring patients to respite care and/or hospice services
 - The implementation of clinical practice guidelines
 - Evaluation of evidence-based practice use and appropriateness to target population
 - Performance improvement process, including evaluation of the palliative care program's efficacy
 - Program integration and recognition within the organization
 - Organizational support for the program

Reviewer Planning Session:

Organization Participants

- Program representative(s) that will facilitate tracer activity
- Individual(s) responsible for obtaining clinical records

Materials Needed for this Activity

- Current list of patients receiving care, treatment, and services from the palliative care program (including pediatric patients; if program has not received pediatric referrals, have a copy of the process for accepting and caring for pediatric patients when referred)
- If the number of patients currently being seen by the palliative care program is limited, a list of patients who were seen by the program in the past 4 months
- Current list of palliative care program leadership, physicians, other licensed clinicians, and other professionals who are part of the interdisciplinary team with their credentials, job title and program-related job responsibilities
- Examples of order sets, pathways, etc. that reflect the evidence-based clinical practices currently being followed by the program

Palliative Care (PAL) Measures

PAL-01

Pain Screening

PAL-02

Pain Assessment

PAL-03

Dyspnea Screening


PAL-04

Treatment Preferences and Goals of Care

PAL-05

Treatment Preferences Discharge Document

PAL-01 Pain Screening




Description: Proportion of palliative care patients who were screened for pain during the palliative care initial encounter. (NQF # 1634: Hospice and Palliative Care - Pain Screening)

Denominator: Patients receiving specialty palliative care in an acute hospital setting for one (1) or more days

Numerator: Patients who are screened for the presence or absence of pain and its severity using a standardized quantitative tool during the initial encounter for palliative care.

PAL-02 Pain Assessment




Description: Proportion of palliative care patients who screened positive for pain during the palliative care initial encounter and received a clinical assessment of pain, which included at least five of seven components, within one (1) day of screening. (NQF # 1637: Hospice and Palliative Care - Pain Assessment)

Denominator: Patients receiving specialty palliative care in an acute hospital setting who report pain when pain screening is done on the initial palliative care encounter.

Numerator: Patients who received a comprehensive clinical assessment, which included at least five of seven components, within one (1) day of screening positive for pain.

PAL-03 Dyspnea Screening




Description: Proportion of palliative care patients who were screened for dyspnea during the palliative care initial encounter. (NQF # 1639: Hospice and Palliative Care - Dyspnea Screening)

Denominator: Patients receiving specialty palliative care in an acute hospital setting for one (1) or more days

Numerator: Patients who are screened for the presence or absence of Dyspnea and its severity during the initial encounter for palliative care.

PAL-04 Treatment Preferences and Goals of Care




Description: Proportion of palliative care patients with medical record documentation of treatment preferences and goals of care. (NQF # 1641: Hospice and Palliative Care -Treatment Preferences; Note Goals of Care was added)

Denominator: Patients receiving specialty palliative care in an acute hospital setting for one (1) or more days

Numerator: Patients with medical record documentation of treatment preferences and goals of care.

PAL-05 Treatment Preferences Discharge Document



Description: Proportion of patients for whom a transition of care document containing information regarding goals of care and treatment preferences is completed and accompanies the patient to next level of care at discharge. (NQF #: Not Applicable)

Denominator: Patients receiving specialty palliative care in an acute hospital setting for one (1) or more days

Numerator: Patients for whom a transition of care document containing information regarding treatment preferences and goals of care is completed and accompanies the patient to next level of care at discharge.

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Gap Analysis

- Where are the gaps in the program?
- Self-assessment against the standards and the CPGs

E-app Submission

- Determine WHEN team wants onsite review to occur
- Work backwards from date 4 – 6 months and submit E-app
- Contact Business development specialist to walk through E-app completion
- Ask your Business Development specialist for the documents on completing the E-app and CMIP

E-app submission (cont.)

E-app – has two parts:

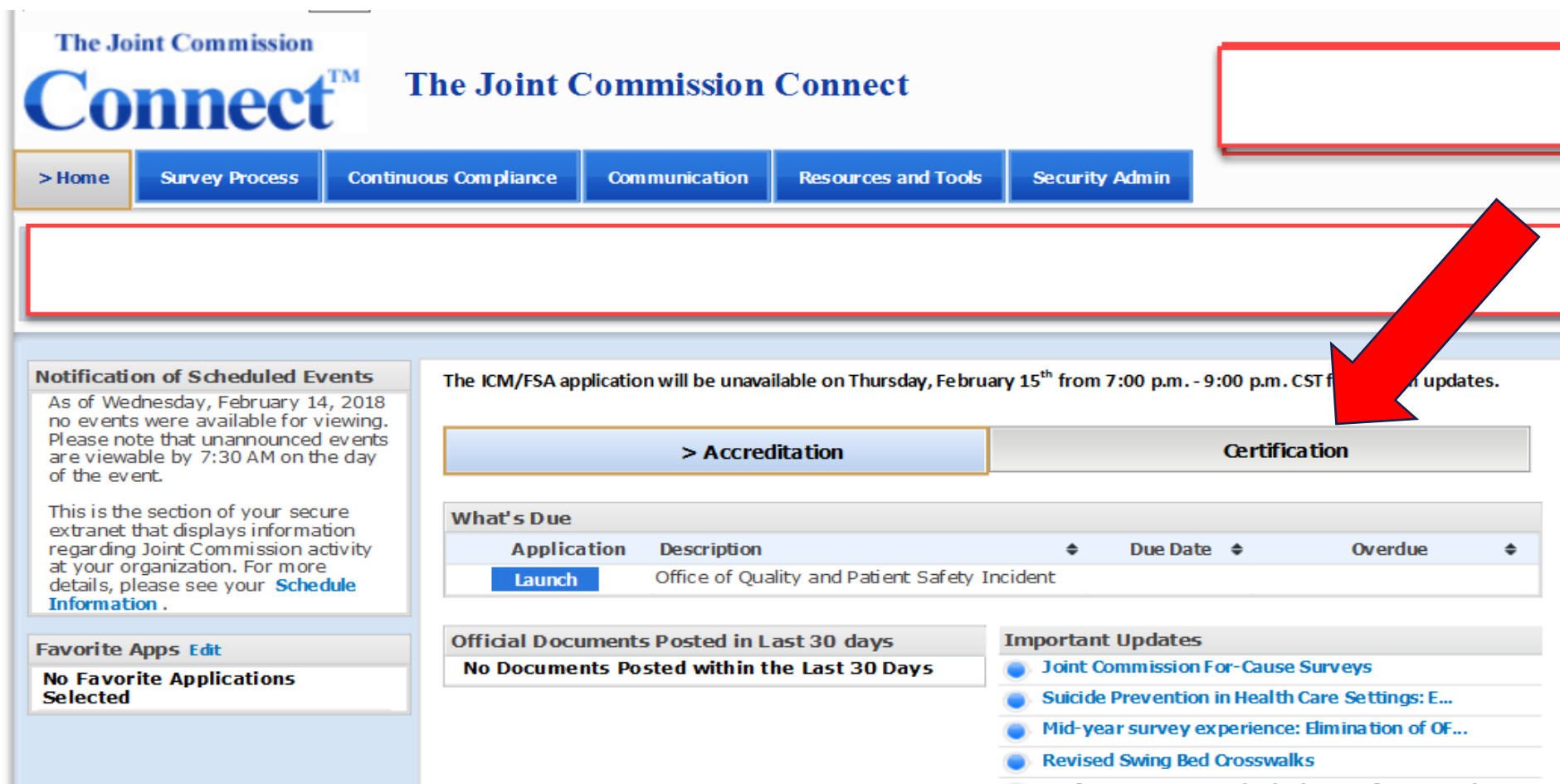
Part 1: Application:

- Submitted documents not required with E-app
- Information needed: requested review date, volume of patients treated in last 12 months

Part 2: CMIP (Certification Measure Information Process)

- Names of CPGs and when published
- Performance Measures:
 - Standardized will be pre-loaded
 - Can enter data a month before onsite review (need 4 months of data at time of onsite review)
- Performance Improvement plan – answer several descriptive statements about the Performance Improvement process and plan

Extranet Secure Webpage for the Hospital



The Joint Commission
ConnectTM The Joint Commission Connect

> Home Survey Process Continuous Compliance Communication Resources and Tools Security Admin

Notification of Scheduled Events
As of Wednesday, February 14, 2018 no events were available for viewing. Please note that unannounced events are viewable by 7:30 AM on the day of the event.
This is the section of your secure extranet that displays information regarding Joint Commission activity at your organization. For more details, please see your [Schedule Information](#).

Favorite Apps [Edit](#)
No Favorite Applications Selected

The ICM/FSA application will be unavailable on Thursday, February 15th from 7:00 p.m. - 9:00 p.m. CST for updates.

> Accreditation Certification

What's Due

Application	Description	Due Date	Overdue
Launch	Office of Quality and Patient Safety Incident		

Official Documents Posted in Last 30 days
No Documents Posted within the Last 30 Days

Important Updates

- Joint Commission For-Cause Surveys
- Suicide Prevention in Health Care Settings: E...
- Mid-year survey experience: Elimination of OF...
- Revised Swing Bed Crosswalks
- Swift Home Care standards changes for Deemed

Joint Commission Reviewers

Provide best-in-class expertise and create a collaborative experience for our certifying organizations

Our reviewers are subject-matter experts in the program being reviewed and provide enormous value for your organization:



Provide leading practices to improve/grow the programs they are reviewing



Conduct educationally focused reviews



Lead a collaborative engagement that helps to increase staff awareness and education



Inspire staff to improve the quality of patient care

Preparing for Onsite Review

- Opening conference and orientation to your program
- Interdisciplinary team
- Individual Tracer activities
- Clinical practice guidelines/policies
- Data Use System Tracer/Performance measures
- Orientation and competency
- Credentialing
- Closing and report

Disease-Specific Care Certification Review Process Guide

2019



Resources

- Joint Commission Business Development Specialist
- Account Executive for certification at The Joint Commission
- Palliative Care standards manual – edition or hard copy
- Review Process Guide
- Webpages for specific programs

Resources

Direct Measure related questions to:

- <http://manual.jointcommission.org>

Detailed PAL measure specifications:

- <http://manual.jointcommission.org>

Measure training webinar replay available at:

- https://www.jointcommission.org/certification/palliative_care.aspx



Advertise Your Achievement



Questions?

Certification Questions:

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