If you’re NOT hearing Audio…

To access the audio for this webinar, please dial:

- **Dial in Number**: 1-866-710-0179
- **Pass Code**: 47507
Accreditation is the process of inviting outside experts to conduct a review of your organization to validate and improve the safety and quality of care, treatment and services.
Selecting an Accrediting Body

- Reputation
- National Recognition
- Accreditation requirements
- Accreditation Process
- Surveyor Cadre
- Assistance & Resources
Joint Commission Surveyors

- Experienced behavioral health care professionals
- Trained, mentored, and monitored to deliver consistently valuable surveys
- Each surveyor surveys an average of 15 times per year
- Sharing good practices with staff
- Helping organizations in their commitment to provide safe and high quality care, treatment & services
Joint Commission
Behavioral Health Care Accreditation

- Accrediting Behavioral Health organizations since 1969
- Accredited over 2000 Behavioral Health organizations
- Range of settings/services
Demonstrates the organization’s commitment to quality and safety.

Provides a management outline for leadership.

Supports a culture of excellence.

Integrates data use into daily operations.

Recognized by referral sources.
Joint Commission Accreditation: What will it do for your organization?

(Cont’d)

- Supports board members in meeting their fiduciary responsibilities.
- Helps meet state authority / 3rd party payer requirements
- May reduce liability insurance premiums.

For a list of insurance providers, visit:
http://www.jointcommission.org/liability_insurers
Behavioral Health Accreditation Program
State Recognitions

- 189 distinct administrative agencies within 49 states and the District of Columbia
- [www.jointcommission.org/BHCS](http://www.jointcommission.org/BHCS)
Poll

What do you expect to accomplish most from accreditation?

a. Fulfill regulatory requirements
b. Strengthen community confidence in quality
c. Enhance organizational framework
d. Provide a risk management strategy
Preparing for Accreditation

1. Obtain and review the accreditation requirements
2. Identify the standards which are applicable to your organization by using the grids or sorting function
3. Conduct an analysis to identify areas that are not in compliance, and make necessary changes before the on-site survey
Applying for Accreditation

1. Request an application for accreditation
2. Complete and submit electronic application (E-App) for Accreditation
3. Choose the month of your on-site survey
   – Indicate in the application which month during the next 12 months you would like your initial on-site survey to be scheduled
4. Submit the $1700 accreditation deposit, which will be credited towards accreditation fees
The Initial On-site Survey

- You’ll have at least thirty days notice of the actual on-site survey date once it is scheduled.
- Be in compliance with all applicable accreditation requirements by your survey date.
- Use your organization’s unique password-secured extranet site that we provide.
The Initial On-site Survey

- Undergo your initial on-site survey
- Publicize and celebrate your Joint Commission accreditation
Support for Organizations Working Toward Accreditation

- Behavioral Health Care Team
- Complimentary webinars
- Online tools to aid in the accreditation process
  - www.jointcommission.org/BHCS
- Publications and educational opportunities available through Joint Commission Resources
  - www.jcrinc.com
Technical Assistance

Standards Interpretation Group (SIG)

- Group composed of Joint Commission engineer, clinical social worker, behavioral health care advanced nurse practitioner
- Answer questions about accreditation requirements
  - Interpretation of accreditation requirements
  - Compliance issues
  - Applicability of standards and elements of performance
- Provide examples from similar agencies/organizations
- Call 630-792-5900 or submit questions online
Your Own Joint Commission Account Executive

A "Case Manager" who will:

- Help you to fill out your application
- Schedule and coordinate your initial on-site survey
A "Case Manager" who will also:

- Guide you through accreditation policies and procedures
- Assist you post survey with obtaining your accreditation certificate
Complimentary tool available for accredited organizations

Library of real life solutions that have been successfully implemented by accredited organizations

The Library link is located on each accredited organization’s extranet site

We welcome your submissions to improve it!
Poll

The Joint Commission is developing a Behavioral Health Home Certification program, which will be effective in January 2014.

a. Yes, my organization would be very interested. Please send me more information as it becomes available.
b. Yes, my organization is potentially interested. Please send me more information as it becomes available.
c. No, this is not applicable to my organization.
Other Considerations

- Do it yourself vs. hiring a consultant
  - Time frames
  - Cost
  - Human resources

- Other resources to consider
  - Peer organizations
  - State or national associations
Tip: Name an Accreditation Champion

Can provide:

- Leadership support
- Establish expertise and credibility
- Inspire staff
- Communicate value and benefit of accreditation
- Embed accreditation into organization culture and daily operations
Joint Commission Accreditation
What will it do for your organization?

The Joint Commission’s Gold Seal of Approval™ means your organization has reached for and achieved the highest level of performance recognition available in the behavioral health field.
2013 Upcoming Complimentary Webinars*

- March 14 – Roadmap to Accreditation en Espanol
- May 16 – Strategies for a Successful On-Site Survey

* Already conducted webinars posted on BHC website
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"Joint Commission accreditation provides ongoing tools to improve. Quality monitoring people don’t want to do unnecessary paperwork, and our staff members are convinced that The Joint Commission standards are relevant to their work"

Chris A. Banken – Sequel Youth and Family Services
"Joint Commission’s accreditation process is unmatched in the industry. The support they give us is unparalleled, whether it’s communication over the phone, on their website, or the various tools they provide us."

David Fetterman  
Quality Improvement/Compliance Manager  
New Vitae Mental Health Center, Quakertown PA
"The Joint Commission has been very user-friendly, more so than other organizations I’ve worked with. They have a lot of good resources. And our account executives have been wonderful at getting back to us quickly whenever we have questions. They’ve been a great support throughout the entire process."

Gina Palmer
Compliance Coordinator
Magnolia Creek Treatment Center