Sentinel Event Alert #54: Safe use of health information technology

Joint Commission requirements relevant to health information technology

**HOSPITAL**

**Human Resources (HR)**

HR.01.04.01: The hospital provides orientation to staff.
HR.01.05.03: Staff participate in ongoing education and training.

**Information Management (IM)**

IM.01.01.01: The hospital plans for managing information.
IM.01.01.03: The hospital plans for continuity of its information management processes.
IM.02.01.03: The hospital maintains the security and integrity of health information.

**Leadership (LD)**

LD.03.01.01: Leaders create and maintain a culture of safety and quality throughout the hospital.
LD.03.02.01: The hospital uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.
LD.04.04.03: New or modified services or processes are well designed.
LD.04.04.05: The hospital has an organizationwide, integrated patient safety program within its performance improvement activities.

**AMBULATORY CARE**

**Human Resources (HR)**

HR.01.04.01: The organization provides orientation to staff.
HR.01.05.03: Staff participate in ongoing education and training.

**Information Management (IM)**

IM.01.01.01: The organization plans for managing information.
IM.01.01.03: The organization plans for continuity of its information management processes.
IM.02.01.03: The organization maintains the security and integrity of health information.

**Leadership (LD)**

LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

**Medication Management (MM)**

MM.08.01.01 EP 4: The organization reviews the literature and other external sources for new technologies and best practices.

**BEHAVIORAL HEALTH**

**Human Resources (HR)**

HRM.01.03.01: The organization provides orientation to staff.
HRM.01.05.01: Staff participate in education and training.
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**Human Resources (HR)**
- **HR.01.04.01**: The organization provides orientation to staff.
- **HR.01.05.03**: Staff participate in ongoing education and training.
- **HR.01.06.01**: Staff are competent to perform their responsibilities.

**Information Management (IM)**
- **IM.01.01.01**: The organization plans for managing information.
- **IM.01.01.03**: The organization plans for continuity of its information management processes.
- **IM.02.01.03**: The organization maintains the security and integrity of health information.

**Leadership (LD)**
- **LD.03.02.01**: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.
- **LD.04.04.03**: New or modified services or processes are well designed.
- **LD.04.04.05**: The organization has an organizationwide, integrated safety program for individuals served.

**Medication Management (MM)**
For organizations that prescribe, dispense, or administer medications:
- **MM.08.01.01 EP 1**: The organization collects data on the performance of its medication management system.
- **MM.08.01.01 EP 2**: The organization analyzes data on its medication management system.
- **MM.08.01.01 EP 3**: The organization compares data over time to identify risk points, levels of performance, patterns, trends, and variations of its medication management processes.
- **MM.08.01.01 EP 4**: The organization reviews the literature and other external sources for new technologies and best practices.
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**LABORATORY**

**Human Resources (HR)**
HR.01.04.01: The laboratory provides orientation to staff.
HR.01.05.03: Staff participate in education and training.

**Information Management (IM)**
IM.01.01.01: The laboratory plans for managing information.
IM.01.01.03: The laboratory plans for continuity of its information management processes.
IM.02.01.03: The laboratory maintains the security and integrity of health information.

**Leadership (LD)**
LD.03.02.01: The laboratory uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.
LD.04.04.03: New or modified services or processes are well designed.
LD.04.04.05: The laboratory manages safety issues.

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**NURSING CARE CENTER**

**Human Resources (HR)**
HR.01.04.01: The organization provides orientation to staff.
HR.01.05.03: Staff participate in ongoing education and training.
HR.01.06.01: Staff are competent to perform their responsibilities.

**Information Management (IM)**
IM.01.01.01: The organization plans for managing information.
IM.01.01.03: The organization plans for continuity of its information management processes.
IM.02.01.03: The organization maintains the security and integrity of health information.

**Leadership (LD)**
LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.
LD.04.04.03: New or modified services or processes are well designed.
LD.04.04.05: The organization has an organizationwide, integrated patient and resident safety program.

**Medication Management (MM)**
MM.08.01.01 EP 1: The organization collects data on the effectiveness of its medication management system.
MM.08.01.01 EP 2: The organization analyzes data on its medication management system.