TITLE: Quality and Safety Resources for Joint Commission Customers

Introduction

We know that running a health care organization and keeping patients safe isn’t easy.

As a Joint Commission customer, you have a pool of powerful resources right at your fingertips. These tools are freely available to you as a benefit of accreditation.

You’ll find ideas, solutions, a framework for improvement projects and deeper dives into common health care challenges.

They are just a click away - conveniently located on the Joint Commission Connect extranet site.

Beginning in January 2014, any employee with an email from a Joint Commission accredited healthcare organization will be able to self-register for Guest Access on the extranet site.

Targeted Solutions Tool™

The Targeted Solutions Tool, or TST, uses an innovative approach to address complex quality and safety problems.

This web-based tool will guide your hospital through a step-by-step process to:

- Measure your organization’s actual performance
- Identify barriers to excellent performance, and
- Direct your team to proven solutions that are customized to your organization’s specific barriers.

The Joint Commission Center for Transforming Healthcare provides targeted solutions on hand hygiene, hand-off communications, and wrong site surgery.

Other solutions coming to the TST will address surgical site infections, preventing avoidable heart failure hospitalizations, preventing falls with injury, sepsis, the safe use of insulin and reducing C.difficile infections.

The TST is a powerful tool that is providing value to our customers and their patients every day.

Anne-Claire France:
“I think one of the biggest benefits to using the Targeted Solutions Tool is that anyone who is interested in addressing a patient safety issue can use this tool – because it’s very user-friendly – and makes a big impact in their organization.”

The TST is designed to be clearly understood and used by any organization’s current staff so that no special training is required. Log on to get your project started today!
Leading Practice Library™

Where do you get ideas about how to improve patient safety and quality at your hospital?

Visit the Leading Practice Library – an online collection of solutions submitted by accredited and certified health care organizations and reviewed by Joint Commission field representatives.

There are more than 170 policies, processes, and forms that have been implemented in other organizations, which can be tailored to fit your organization.

Search by program and topic, and download the tools that may be helpful.

The documents are cross-referenced to chapters in the accreditation manual.

You can also share your organization’s leading practices by submitting them to the library. Just click on ‘Submit a Document’ and send your submission for review.

Standards BoosterPaks™

Boost your compliance with our Standards BoosterPaks.

BoosterPaks offer the jump start you need to address a standard or National Patient Safety Goal. Each Pak covers a single topic or standard of interest to health care organizations across the country.

These searchable documents include evidence, rationale, references, helpful links and FAQs – all in one location.

New BoosterPaks are in development. Check back for additional topics.

Coming soon:
- Waived Testing
- Credentialing & Privileging in Non-Hospital Settings
- Home Oxygen Safety

Core Measure Solution Exchange™

To improve your hospital’s performance on core measures, try our Core Measure Solution Exchange.

This data base of success stories from accredited hospitals offers solutions through a peer-to-peer network.

The more than 200 solutions cover a broad range of measures, and describe a hospital’s specific strategy for improving its performance.

You can search by the highest rated solutions, by keyword or by measurement set.
When visiting the Solution Exchange, you can post a comment, and, in some cases, communicate directly with the person who provided that solution.

**Portals**

In addition to the complimentary tools available to customers on the Joint Commission Connect extranet site, our website, [www.jointcommission.org](http://www.jointcommission.org), has several resources which may be helpful for your organization.

These include:

The High Reliability resource center which contains articles, case studies, publications and other resources around creating solutions for high reliability health care.

The Healthcare-Associated Infections, or HAI, portal contains helpful resources and strategies to prevent Healthcare-Associated Infections such as Catheter-Associated Urinary Tract Infections, Influenza, Surgical Site Infections and more.

Finally the Transitions of Care, or TOC, portal focuses on the movement of patients between various health care settings. You’ll find examples, resources and tools to help your organization with patient transitions.

**Closer**

These quality and safety tools are just a few of the added benefits of Joint Commission accreditation. To find out more, contact us. We’re here to help!