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An Overview of The Perinatal Care Certification Program

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Today’s Agenda

The Perinatal Care Certification program
  – Scope
  – Program development
  – Framework
  – Review process
Perinatal Care Certification

Technical Advisory Panel

- March of Dimes Foundation
- Association of Women’s Health, Obstetric & Neonatal Nurses (AWHONN)
- American Academy of Pediatrics (AAP)
- American College of Nurse Midwives (ACNM)
- American College of Obstetricians and Gynecologists (ACOG)
- Society for Maternal-Fetal Medicine (SMFM)
- American Association of Family Physicians (AAFP)
Framework

- Patient-centered care that starts with prenatal care through postpartum care
- Identification of high-risk pregnancies and births
- Provision of direct care or capability to stabilize and transfer patients who require care beyond scope of services
Framework

- Patient education and information
- Ongoing quality improvement processes
  - Perinatal care core measures
Certification Program Components

- Standards
- Clinical Practice Guidelines
- Performance Measures
Chapters

- Certification Participation Requirements (CPR)
- Program Management (PM)
- Provision of Care (PC)
- Information Management (IM)
- Performance Improvement (PI)
Program Management (PNPM) chapter

- Integration of the program with those of the organization
- The program has a designated leader who is accountable for the perinatal care program.
- A qualified provider is responsible for management of the program’s services.
Program Management (PNPM) chapter

- The program provides the mother and her family education or information about care, services, and alternative options available to meet the mother’s and newborn’s needs and preferences.

- The program demonstrates its capability to provide intermittent auscultation and continuous and intermittent fetal heart rate monitoring.
Program Management (PNPM) chapter
- The program provides anesthesia, respiratory, radiology, ultrasound, laboratory, and blood bank services 24 hours a day, 7 days a week. Suitable backup systems and plans are in place that meet the emergent needs of the mother and newborn, while also taking into account the characteristics and needs of the population served.
Program Management (PNPM) chapter

- The program provides early risk identification and manages the mother’s and newborn’s risks at a level that corresponds to the program’s capabilities
- The program performs an emergency cesarean delivery within an interval of time that meets the needs of the mother and fetus
- The program demonstrates the capability to immediately receive, process, and report results for urgent or emergent obstetric and newborn laboratory requests
Program Management (PNPM) chapter

- The program demonstrates the capability to provide continuous labor support

- Use of evidence-based practice, clinical practice guidelines, and/or protocols

- Availability of emergency equipment, supplies, and medication
Program Management (PNPM) chapter

- Standard PNPM.7
  The program has an interdisciplinary team that includes individuals with expertise in and/or knowledge about the program’s specialized care, treatment, and services.

- Suitable backup systems and plans are in place
Provision of Care (PNPC) chapter

- The program delivers, coordinates, facilitates, and improves the delivery of high-quality perinatal care that is patient and family-centered and also culturally sensitive

- Access to care best suited to match their individual needs and preferences

- The program develops an individualized plan of care together with the patient and family
Provision of Care (PNPC) chapter

- The program identifies and manages mothers and/or newborns who should be transferred to another setting that provides care outside the scope of the organization’s level of care.

- The program implements a process for the timely transfer of the mother and/or newborn to an appropriate level of care.
Provision of Care (PNPC) chapter

- The program identifies any needs the mother, newborn, and, as appropriate, family may have for physical or psychosocial care, treatment, and services after discharge or transfer.
Information Management (PNIM) chapter

- Preserving confidentiality of patient information
- Maintaining complete and accurate data and information
- Maintaining continuity of information
Performance Improvement (PNPI) chapter

The program
- Implements an organized, comprehensive approach to performance improvement
- Collects and analyzes PI data
- Uses this data and information to improve or validate care, treatment, or services provided
- Analyzes the patient transfer process
- Addressing sentinel events and preventing future occurrences
Clinical Practice Guidelines substantially based on recommendations from:

- American College of Obstetrics & Gynecology (ACOG)
- American Academy of Pediatrics (AAP)
- Association of Women’s Health, Obstetric & Neonatal Nurses (AWHONN)
- Toward Improving the Outcome of Pregnancy III (March of Dimes) (TIOP III)
Performance Measures: Perinatal Core Measure set

- Elective Delivery
- Cesarean Section
- Antenatal Steroids
- Health Care-Associated Bloodstream Infections in Newborns
- Exclusive breast milk feeding
  - Exclusive breast milk feeding considering mother’s choice
Pam Stewart, RN, MBA
Perinatal Care Reviewer
The Joint Commission
PNC: The Review Process

Opening Conference:

- Assure representation from all areas who support the program attend including nursing and physicians.
- Focus your presentation on your Perinatal Program.
- Mission, target population, volumes, and model of care.
- Any important services available to perinatal/newborn patients.
- EMS system overview, transferring policy
- Community Education
- Key metrics per your individual organization
PNC: Planning Meeting

- All documents previously noted
- Be prepared to discuss your CPG’s and order sets
- Notify your staff on the units the patients who will be traced
- Closed records should be ready for the review
- Assure that your team is ready to accompany the reviewer
- Limit the number of staff who accompany the group
- Suggested staff to accompany reviewer
  - Perinatal Coordinator
  - Scribe
  - If you use an EMR, a staff member who can navigate the record
  - Please assure you have a locked area for the reviewer’s items and secure the room upon leaving
PNC: Tracers

Patient Tracers

- Designate an area for reviewer to interview staff
- RN should be ready to start the tracer when the reviewer arrives
- As available, members of the Interdisciplinary Team should join the group; obstetrician, respiratory therapy, radiology, pharmacist, laboratory, neonatologist, lactation consultant, social worker, infection control, nurses, grief/bereavement counselor
- Staff should be prepared to speak to their formal process for care (Coordination of care: Intradepartmental and interdepartmental communication for collaboration and coordination of patient care).
PNC: System Tracers

Data Management

Power point presentation with ALL data collected as it relates to Perinatal Services

• Elective Delivery
• Cesarean sections
• Antenatal Steroids
• HCA BSI’s in newborns
• Exclusive breastfeeding
Discuss the process used to collect data relevant to appointment decisions, granting privileges and structure that guide consistency of implementation.

- Review of credential files.
- Review of program monitors and the performance of practitioners on a continuous basis (OPPE)
PNC: Competency

- Review of personnel files.
- Staff will be identified through tracers

Documents:
- License / certificate
- Current job description
- Most recent performance evaluation
- Orientation checklist
- Ongoing education and training (competency assessments)
PNC: Best Practices for a Successful Review

- Assure you have all documents ready
- When asked for a policy, procedure, guideline, be timely
- Assure staff and providers in units are prepared to discuss delivery of care and PI activities
- If you use EMR, have someone who can navigate the record and have a mobile computer charged and ready to use
PNC: Final Tips

Closing Conference:

• You determine who from your HCO will attend.
• Results of the review will be shared.
• Preliminary Report – 10 day clarification period. Submit additional documents.
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Performance Measures

Thursday, May 14, 2015 | 12:00 PM - 01:30 PM (CT)

This webinar is a continuation to Overview to The Joint Commission’s NEW Perinatal Care Certification and focuses primarily on Perinatal Care Core Performance Measures.

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http://www.jointcommission.org/certification/perinatal_care_certification.aspx