### Identify individuals served correctly

**NPSG.01.01.01**

Use at least two ways to identify individuals served. For example, use the individual’s name and date of birth. This is done to make sure that each individual served gets the correct medicine and treatment.

### Prevent infection

**NPSG.07.01.01**

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning. Use the goals to improve hand cleaning.

### Identify individuals served safety risks

**NPSG.15.01.01**

Find out which individuals served are most likely to try to commit suicide.

### Use medicines safely

**NPSG.03.06.01**

Record and pass along correct information about an individual’s medicines. Find out what medicines the individual served is taking. Compare those medicines to new medicines given to the individual served. Make sure the individual served knows which medicines to take when they are at home. Tell the individual served it is important to bring their up-to-date list of medicines every time they visit a doctor.