Service providers, you and your family—all have a role in keeping you safe. In all service settings, people are working to make safety a priority.

The “Speak Up” program is sponsored by The Joint Commission. They agree that individuals should be involved in their own behavioral health care. These efforts to increase consumer awareness and involvement are also supported by the Centers for Medicare & Medicaid Services.

This program gives simple advice on how you can make behavioral health care a good experience. Individuals who take part in decisions about their own care are more likely to have a positive experience. To help prevent mistakes in your care, you are urged to “Speak Up.”
The goal of the Speak Up™ program is to help patients become more informed and involved in their health care.