

Joint Commission Resources

Health Care Staffing Services

Product Guide

Check out our wide array of products to help your health care staffing services firm provide safe, quality care.

For more information on all Joint Commission Resources products visit our web site at www.jcrinc.com or call our Customer Service Center at 877-223-6866.



Publications:

- **2008 Health Care Staffing Services Certification Manual**

The new manual focuses on the following key areas:

- Leadership/business practices
- Human resources
- Performance measurement and improvement
- Information management

Price: \$100 Order Code: HCSAC08

- **Contracted Staff and Patient Safety**

This book provides practical tools and valuable lessons to effectively hire, orient, train, and work with contracted staff while maintaining high patient safety standards.

Price: \$75 Order Code: CSPS-05

Seminars:

- **Health Care Staffing Services Certification Workshop
June 12, 2008 in Oakbrook Terrace, IL**

If you are considering Joint Commission certification, this workshop provides a comprehensive look at the key processes of certification.

Topics include:

- Verifying the credentials and competencies of staff, performance expectations, and contracts
- Compliance strategies that are identified to keep you within the requirements of the standards
- Essentials for performance improvement, measurement, and data collection
- Activities that occur during the on-site review process

Program fee: \$375 per person

Joint Commission Resources (JCR), an affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission.

JCR is an expert resource for health care organizations, providing consulting services, educational services and publications to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner. Please visit our web site at www.jcrinc.com.