

The Joint Commission

And Their Role in Assessing the Quality of Home Medical Equipment Services



Who is The Joint Commission?

The Joint Commission is an independent, not-for-profit organization established over 50 years ago. The Joint Commission is the world leader in evaluating the quality and safety of care delivered in over 15,000 healthcare organizations across the country—from home health, durable medical equipment, and oxygen providers to hospitals, nursing homes, assisted living facilities, outpatient clinics, and behavioral health centers. We are proud to be the first accreditor of durable medical equipment organizations in the industry.

The Joint Commission is governed by a board that includes physicians, nurses, and consumers. The Joint Commission sets the standards by which health care quality is measured in America—and around the world.

How does a home medical equipment organization become Joint Commission accredited?

To earn and maintain accreditation, a home medical equipment organization undergoes an extensive on-site review by a select team of Joint Commission surveyors such as respiratory therapists or DME professionals at least once every three years. The purpose of the review is to evaluate the organization's performance in areas that affect patient

care. Through an assessment of a company's procedures and visits with its patients and staff, the company is evaluated and scored. Accreditation may then be awarded based on how well the organization met Joint Commission standards.

What does Joint Commission accreditation of my medical equipment provider mean to me?

Because its standards are regarded as the most rigorous in the industry, companies who choose to be evaluated by The Joint Commission are therefore committed to providing the highest level of quality care to their patients. The Joint Commission's Gold Seal of Approval™ is a clear sign that the company has demonstrated compliance to the most stringent standards of performance.

How can I find out how well an organization did on their survey or if it is accredited?

A list of Joint Commission accredited companies and their survey results are posted in the "Quality Check"™ section of The Joint Commission website at www.qualitycheck.org. You can also call the Joint Commission's Customer Service Department directly at 630-792-5800 for additional information.



*Look for The
Joint Commission
Gold Seal of Approval™
when selecting your home
medical equipment provider.*

www.jointcommission.org
630.792.5800