

# Leadership (LD) Chapter Outline

## Laboratory

### I. Leadership Structure

- A. Leadership Structure (LD.01.01.01)
- B. Not applicable to laboratories (LD.01.02.01)
- C. Governance Accountabilities (LD.01.03.01)
- D. Not applicable to laboratories (LD.01.04.01)
- E. Not applicable to laboratories (LD.01.05.01)
- F. Not applicable to laboratories (LD.01.06.01)
- G. Leaders' Knowledge (LD.01.07.01)

### II. Leadership Relationships

- A. Mission, Vision, and Goals (LD.02.01.01)
- B. Not applicable to laboratories (LD.02.02.01)
- C. Communication Among Leaders (LD.02.03.01)
- D. Not applicable to laboratories (LD.02.04.01)

### III. Organization Culture and System Performance Expectations

- A. Culture of Safety and Quality (LD.03.01.01)
- B. Using Data and Information (LD.03.02.01)
- C. Organization-wide Planning (LD.03.03.01)
- D. Communication (LD.03.04.01)
- E. Change Management and Performance Improvement (LD.03.05.01)
- F. Staffing (LD.03.06.01)

### IV. Operations

- A. Administration (LD.04.01.01, LD.04.01.03, LD.04.01.11) (*LD.04.01.05, LD.04.01.07, and LD.04.01.09 are not applicable to laboratories*)
- B. Ethical Issues (LD.04.02.01 and LD.04.02.03) (*LD.04.02.05 is not applicable to laboratories*)
- C. Meeting Patient Needs (LD.04.03.01, LD.04.03.07, LD.04.03.09) (*LD.04.03.03, LD.04.03.05, and LD.04.03.11 are not applicable to laboratories*)
- D. Managing Safety and Quality (LD.04.04.01, LD.04.04.03, LD.04.04.05) (*LD.04.04.07 and LD.04.04.09 are not applicable to laboratories*)
- E. Laboratory Administration (LD.04.05.01 through LD.04.05.15)