

History Tracking Report: 2010 to 2009 Requirements

Accreditation Program: Laboratory 2010 Chapter: Performance Improvement

Standard PI.01.01.01

2010 Standard Text:

The laboratory collects data to monitor its performance.

Standard PI.1.10

2009 Standard Text:

The {jc}organization{/2} collects data to monitor its performance.

2010 Standard: PI.01.01.01

2010 EP: 1

2010 EP Text:

The laboratory leaders set priorities for data collection. (See also LD.04.04.01, EP 1)

2009 Standard: PI.1.10

2009 EP: 1

2009 EP Text:

The {jc}organization{/2} collects data for priorities identified by leaders (see standard LD.4.50).

Revision Code: Split

2010 Standard: PI.01.01.01

2010 EP: 2

2010 EP Text:

The laboratory identifies the frequency for data collection.

2009 Standard: PI.2.10

2009 EP: 2

2009 EP Text:

Data are aggregated at the frequency appropriate to the activity or process being studied.

Revision Code: Split

2010 Standard: PI.01.01.01

2010 EP: 3

2010 EP Text:

The laboratory collects data on the following: Performance improvement priorities identified by laboratory leaders. (See also LD.04.04.01, EP 1)

2009 Standard: PI.1.10

2009 EP: 1

2009 EP Text:

The {jc}organization{/2} collects data for priorities identified by leaders (see standard LD.4.50).

Revision Code: Split

2010 Standard: PI.01.01.01

2010 EP: 7

2010 EP Text:

The laboratory collects data on the following: The use of blood and blood components. (See also LD.04.04.01, EP 2)

2009 Standard: PI.1.10

2009 EP: 5

2009 EP Text:

The {jc}organization{/2} collects data that measure the performance of each of the following potentially high-risk processes, when provided: Blood and blood product use.

Revision Code: Retain

<p>2010 Standard: PI.01.01.01 2010 EP: 8</p> <p>2010 EP Text:</p> <p>The laboratory collects data on the following: All confirmed transfusion reactions. (See also LD.04.04.01, EP 2)</p>	<p>2009 Standard: PI.2.20 2009 EP: 4</p> <p>2009 EP Text: Revision Code: Retain</p> <p>An analysis is performed for all confirmed transfusion reactions, if applicable to the {jc}organization{/2}.</p>
<p>2010 Standard: PI.01.01.01 2010 EP: 16</p> <p>2010 EP Text:</p> <p>The laboratory collects data on the following: Patient perception of the safety and quality of laboratory services. Note: The laboratory can use the hospital's patient satisfaction survey as long as it addresses laboratory services.</p>	<p>2009 Standard: PI.1.10 2009 EP: 3</p> <p>2009 EP Text: Revision Code: Retain</p> <p>The {jc}organization{/2} collects data on the perceptions of care, treatment, and services* of {jc}patients{/6} including the following: Their specific needs and expectations How well the {jc}organization{/2} meets these needs and expectations* The Joint Commission is moving from the phrase satisfaction with care, treatment, and services toward the more inclusive phrase perception of care, treatment, and services to better measure the performance of {jc}organizations{/14} meeting the needs, expectations and concerns of {jc}patients{/6}. By using this term, the {jc}organization{/2} will be prompted to assess not only {jc}patients{/6}' and/or families' satisfaction with care, treatment, or services, but also whether the {jc}organization{/2} meets their needs and expectations.</p>
<p>2010 Standard: PI.01.01.01 2010 EP: 22</p> <p>2010 EP Text:</p> <p>The laboratory collects data on the following: Processes or outcomes related to patient preparation, including the provision of patient instructions and preparatory steps for the procedures.</p>	<p>2009 Standard: PI.1.10 2009 EP: 19</p> <p>2009 EP Text: Revision Code: Retain</p> <p>All laboratories collect data on processes or outcomes related to patient preparation. This includes appropriate instructions and preparatory steps for the procedure.</p>
<p>2010 Standard: PI.01.01.01 2010 EP: 23</p> <p>2010 EP Text:</p> <p>The laboratory collects data on the following: Processes or outcomes related to handling specimens, including specimen collection, labeling, preservation, transportation, and rejection. (See also LD.04.04.01, EP 2)</p>	<p>2009 Standard: PI.1.10 2009 EP: 20</p> <p>2009 EP Text: Revision Code: Retain</p> <p>All laboratories collect data on processes or outcomes related to handling specimens. This includes collection, labeling, preservation, transportation, and specimen rejection.</p>
<p>2010 Standard: PI.01.01.01 2010 EP: 24</p> <p>2010 EP Text:</p> <p>The laboratory collects data on the following: Processes or outcomes related to communication processes, including efficient transfer of information, completeness of test requisition, timeliness of reporting results, and accuracy of reports.</p>	<p>2009 Standard: PI.1.10 2009 EP: 21</p> <p>2009 EP Text: Revision Code: Retain</p> <p>All laboratories collect data on processes or outcomes related to communication processes. This includes efficient transfer of information, completeness of test requisition, timeliness of reporting results, and accuracy of reports.</p>

2010 Standard: PI.01.01.01

2010 EP: 25

2010 EP Text:

The laboratory collects data to determine whether tests it offers meet the needs of the clinical staff and the population served.

Note: Data needed to support the review process may include age, disability groups, diagnoses, problems, levels of care, and treatment.

2009 Standard: PI.1.10

2009 EP: 22

2009 EP Text:

Revision Code: Split

All laboratories collect data on processes or outcomes related to the appropriateness of tests offered. Includes providing tests to meet the needs of the clinical staff and population served. Data that may be needed to support the review process include information on age or disability groups, diagnoses, problems, levels of care, and treatment. Includes the laboratory's responsibility to be part of a utilization review as a shared involvement with the organization's clinical side to determine the appropriateness of tests being provided. The laboratory supports the clinicians' review of their own utilization practices by providing data and information.

2010 Standard: PI.01.01.01

2010 EP: 26

2010 EP Text:

To support the review of clinician practices, the laboratory collects data on test utilization.

2009 Standard: PI.1.10

2009 EP: 22

2009 EP Text:

Revision Code: Split

All laboratories collect data on processes or outcomes related to the appropriateness of tests offered. Includes providing tests to meet the needs of the clinical staff and population served. Data that may be needed to support the review process include information on age or disability groups, diagnoses, problems, levels of care, and treatment. Includes the laboratory's responsibility to be part of a utilization review as a shared involvement with the organization's clinical side to determine the appropriateness of tests being provided. The laboratory supports the clinicians' review of their own utilization practices by providing data and information.

2010 Standard: PI.01.01.01

2010 EP: 30

2010 EP Text:

The laboratory considers collecting data on staff opinions and needs.

Note: If the laboratory has not collected data on this topic, consideration can be demonstrated through methods such as interviews or meeting minutes.

2009 Standard: PI.1.10

2009 EP: 2

2009 EP Text:

Revision Code: Retain

The {jc}organization{/2} considers collecting data in the following areas: - Staff opinions and needs

Standard PI.02.01.01

2010 Standard Text:

The laboratory compiles and analyzes data.

2010 Standard: PI.02.01.01

2010 EP: 1

2010 EP Text:

The laboratory compiles data into formats that enable them to be analyzed.

2010 Standard: PI.02.01.01

2010 EP: 2

2010 EP Text:

The laboratory identifies the frequency for data analysis.

2010 Standard: PI.02.01.01

2010 EP: 3

2010 EP Text:

The laboratory uses statistical tools and techniques to analyze and display data.

2010 Standard: PI.02.01.01

2010 EP: 4

2010 EP Text:

The laboratory analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations.

2010 Standard: PI.02.01.01

2010 EP: 4

2010 EP Text:

The laboratory analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations.

Standard PI.2.10

2009 Standard Text:

Data are systematically aggregated and analyzed.

2009 Standard: PI.2.10

2009 EP: 1

2009 EP Text:

Collected data are aggregated and analyzed.

Revision Code: Split

2009 Standard: PI.2.10

2009 EP: 2

2009 EP Text:

Data are aggregated at the frequency appropriate to the activity or process being studied.

Revision Code: Split

2009 Standard: PI.2.10

2009 EP: 3

2009 EP Text:

Statistical tools and techniques are used to analyze and display data.

Revision Code: Retain

2009 Standard: PI.2.10

2009 EP: 1

2009 EP Text:

Collected data are aggregated and analyzed.

Revision Code: Split

2009 Standard: PI.2.10

2009 EP: 4

2009 EP Text:

Data are analyzed and compared internally over time and externally* with other sources of information when available. *External sources of information include recent scientific, clinical, and management literature, including sentinel event alerts; well-formulated practice guidelines or parameters; performance measures; reference databases; other {jc}organizations{/14} with similar processes, and standards that are periodically reviewed and revised.

Revision Code: Split

2010 Standard: PI.02.01.01

2010 EP: 5

2010 EP Text:

The laboratory compares data with external sources, when available.

Note: Examples of external sources of information include the following:

- Recent scientific, clinical, and management literature, including Sentinel Event Alerts
- Practice guidelines or parameters
- Performance measures
- Reference databases
- Other organizations with similar processes and standards that are periodically reviewed and revised

2009 Standard: PI.2.10

2009 EP: 4

2009 EP Text:

Revision Code: Split

Data are analyzed and compared internally over time and externally* with other sources of information when available. *External sources of information include recent scientific, clinical, and management literature, including sentinel event alerts; well-formulated practice guidelines or parameters; performance measures; reference databases; other {jc}organizations{/14} with similar processes, and standards that are periodically reviewed and revised.

2010 Standard: PI.02.01.01

2010 EP: 8

2010 EP Text:

The laboratory uses the results of data analysis to identify improvement opportunities. (See also LD.03.02.01, EP 5; PI.03.01.01, EP 1)

2009 Standard: PI.2.10

2009 EP: 5

2009 EP Text:

Revision Code: Retain

Comparative data are used to determine if there is excessive variability or unacceptable levels of performance when available.

Standard PI.03.01.01

2010 Standard Text:

The laboratory improves performance.

2010 Standard: PI.03.01.01

2010 EP: 1

2010 EP Text:

Laboratory leaders prioritize the identified improvement opportunities. (See also PI.02.01.01, EP 8)

2010 Standard: PI.03.01.01

2010 EP: 2

2010 EP Text:

The laboratory takes action on improvement priorities.

2010 Standard: PI.03.01.01

2010 EP: 2

2010 EP Text:

The laboratory takes action on improvement priorities.

2010 Standard: PI.03.01.01

2010 EP: 2

2010 EP Text:

The laboratory takes action on improvement priorities.

2010 Standard: PI.03.01.01

2010 EP: 3

2010 EP Text:

The laboratory evaluates actions to confirm that they resulted in improvements.

2010 Standard: PI.03.01.01

2010 EP: 4

2010 EP Text:

The laboratory takes action when it does not achieve or sustain planned improvements.

Standard LD.4.50

2009 Standard Text:

The leaders set performance improvement priorities and identify how the {jc}organization{/2} adjusts priorities in response to unusual or urgent events.

2009 Standard: LD.4.50

2009 EP: 1

2009 EP Text:

Revision Code: Split

The leaders set priorities for performance improvement for organizationwide activities, and {jc}patient{/1} health outcomes.

2009 Standard: PI.3.10

2009 EP: 1

2009 EP Text:

Revision Code: Split

The {jc}organization{/2} uses the information from data analysis to identify and implement changes that will improve the quality of care, treatment, and services.

2009 Standard: PI.3.10

2009 EP: 2

2009 EP Text:

Revision Code: Consolidate

The {jc}organization{/2} identifies and implements changes that will reduce the risk of sentinel events.

2009 Standard: PI.3.10

2009 EP: 3

2009 EP Text:

Revision Code: Consolidate

The {jc}organization{/2} uses the information from data analysis to identify changes that will improve {jc}patient{/1} safety.

2009 Standard: PI.3.10

2009 EP: 4

2009 EP Text:

Revision Code: Retain

Changes made to improve processes or outcomes are evaluated to ensure that they achieve the expected results.

2009 Standard: PI.3.10

2009 EP: 5

2009 EP Text:

Revision Code: Retain

Appropriate actions are undertaken when planned improvements are not achieved or sustained.