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Performance measurement

Volunteers needed to pilot test draft osteoporosis measures

The Joint Commission is seeking 50 volunteer U.S. hospitals to pilot test three draft osteoporosis measures. This alpha testing requires review of the draft specifications, preferably by a multi-disciplinary hospital team, and submission of a Likert scale evaluation and comments. No chart abstraction is required. Participation in the testing will not affect a hospital's accreditation status. This project is underwritten by an unrestricted educational grant from the Alliance for Better Bone Health. Visit [The Joint Commission](#) Web site for more information or to volunteer your organization to test the measures. (Contact: Kathleen Domzalski, kdomzalski@jointcommission.org)

People

The Joint Commission appoints new commissioners to Board

Health care executives Nancy Howell Agee and R. Timothy Rice, F.A.C.H.E., have been appointed to The Joint Commission's Board of Commissioners by the American Hospital Association for three-year terms beginning January 2010. Agee is the chief operating officer and executive vice president for Carilion Clinic in Roanoke, Virginia. Her primary responsibility is serving as the chief executive officer of Carilion Medical Center, an 825-bed tertiary care teaching hospital, which serves as one of five Level I Trauma Centers in Virginia, and co-leading the development of an organized medical group. In addition to her work at Carilion, Agee was appointed by the governor of Virginia to the Radford University Board of Visitors, and she currently chairs the Board of the Virginia Hospital and Healthcare Association and the Foundation of Roanoke Valley. Rice has served as president and chief executive officer of the Moses Cone Health System in Greensboro, North Carolina since 2004. He is a Fellow in the American College of Healthcare Executives and chair-elect of the board of directors of the North Carolina Hospital Association. Rice is active in the community serving as a board chair for the Greensboro Partnership, the Central Atlantic VHA Board, and the United Way of Greensboro Campaign.

The Joint Commission Board consists of 29 voting members, including physicians, administrators, nurses, employers, a labor representative, health plan leaders, quality experts, ethicists, a consumer advocate and educators. Commissioners serve three-year terms that are renewable for up to three terms. The Board's composition includes representatives from each of The Joint Commission's corporate members: American Hospital Association, American Medical Association, American College of Physicians, American College of Surgeons, and American Dental Association, six public members, one at-large representative of the nursing profession, and, as an ex-officio member, Mark R. Chassin, M.D., M.P.P., M.P.H., president of The Joint Commission. (Contact: Kim Andersen, kandersen@jointcommission.org)

Joint Commission Resources

2009 Annual Conference on Quality and Patient Safety

The Joint Commission and Joint Commission Resources will host the 2009 Annual Conference on Quality and Patient Safety, "Explore, Enhance and Energize – Leadership for the Future," September 14 through 16 at the Donald E. Stephens Convention Center in Rosemont, Ill. Key note speaker Robert M. Wachter, M.D., professor and associate chairman, Department of Medicine, University of California, San Francisco, will speak on efforts to prevent medical mistakes, what is working and not working a decade after the

Institute of Medicine's report on medical error, "To Err is Human: Building a Safer Health System." In addition:

- Jeffrey C. Bauer, Ph.D., partner, Management Consulting – Future Practice, ACS Healthcare Solutions, a medical economist and health futurist, will provide an overview of technology and explore how technology can be optimally used to produce desired levels of improvement in health care. Bauer will also introduce policy prescriptions for successful reform of health care delivery systems that are consistent with national goals.
- Mark R. Chassin, M.D., M.P.P., M.P.H., president, The Joint Commission, will speak on The Joint Commission's role in quality and safety, and Ann Scott Blouin, Ph.D., R.N., executive vice president, Division of Accreditation and Certification Operations, The Joint Commission, will moderate the conference.
- Jeanette Michalek, M.S.N., A.P.R.N., B.C., vice president, Planetree, will review how to design and practice patient-centered care.

This conference is \$995 per person; a discounted rate of \$829 per person is offered for teams of three or more. To register, call JCR Customer Service at (877) 223-6866 and use registration code 09065. More information is available at the [JCR Web site](#).

Call for presentations for 2010 Annual Conference on Quality and Patient Safety

Proposals for presentations for next year's Annual Conference on Quality and Patient Safety are being accepted. Presentations should focus on practitioner-based, solutions-oriented improvements and success stories. They should also include new processes, technologies, techniques or tools, and creative and innovative ideas on quality and safety that have achieved sustained improvement. Presentation proposals should be submitted by October 1, 2009, via an [online registration form](#). Questions may be e-mailed to annualconf2010@jcrinc.com. (Contact Susan Murray, smurray@jcrinc.com)

Briefings for hospitals, critical access hospitals and ambulatory organizations

Hospitals, critical access hospitals and ambulatory care organizations can find out all they need to know about standards compliance at Joint Commission Resources' 2009 Breakfast Briefings Web Conference Series. This series focuses on accreditation standards, Standards Improvement Initiative (SII) updates, changes for 2010, the National Patient Safety Goals, and strategies for maintaining continuous compliance with the most challenging standards. Briefings are led by Joint Commission and JCR experts who have successfully implemented compliance initiatives and can help your organization strengthen patient care and raise safety awareness. Each week, these experts will cover the accreditation manual one chapter at a time. The presentation will be followed by a Q&A session. Organizations can sign up for one connection with multiple attendees participating. Free media downloads will be available after each session, allowing your team to listen to the archived web conferences. **Register by August 28 and save \$200 on the \$1,800 cost.** Order online by clicking the series name below, or by calling JCR Customer Service at (877) 223-6866.

[2009 Hospital Breakfast Briefings Web Conference Series](#) (Item Code DEP807)

Sept. 10 – Nov. 12, 2009, 9-10:15 a.m. Central Time, every Thursday for ten weeks

[2009 Ambulatory Breakfast Briefings Web Conference Series](#) (Item Code DEP808)

Sept. 9 – Nov. 11, 2009, 9-10:15 a.m. Central Time, every Wednesday for 9 weeks

(Contact: Gina LaMantia, glamantia@jcrinc.com)

Free briefing on HCSS Certification in D.C.

Not-yet-certified health care staffing firms are invited to attend a [free briefing](#) on The Joint Commission's Health Care Staffing Services Certification Program, September 14, 1 - 4 p.m., in Washington, D.C., at the Wardman Park Marriott. Attendees will learn about the benefits of Joint Commission certification and the process of becoming certified. The briefings include an opportunity to talk directly with Joint Commission staff about the application process, standards, on-site review and pricing. Attendees will receive free copies of the *2009 Health Care Staffing Services Certification Manual* (a \$100 value), the Certification Handbook, and Review Process Guide. (Contact: Dave Eickemeyer, deickemeyer@jointcommission.org)

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