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## Accreditation

### BHC PC chapter undergoing extensive review

The “Provision of Care, Treatment, or Services” (PC) chapter in the *Accreditation Manual for Behavioral Health Care* is currently undergoing extensive review. The revisions will be completed in 2010 with an effective date of January 2011. In the meantime, the 2009 PC standards will remain in effect through 2010 with the following changes:

- Standards PC.16.10 through PC.16.60 have been moved to the “Waived Testing” (WT) chapter.
- Text has been added to clarify which standards and elements of performance are applicable to which BHC programs, services and settings.
- The following terms have been changed to make them compatible with revisions in the rest of the manual:
  - “clients” changed to “individuals served”
  - “foster care children/youth” changed to “individuals in foster care”

The 2010 PC chapter will retain the 2009 numbering. History tracking reports will be available in 2011 when the revisions become effective. (Contact: Kelly Podgorny, [kpodgorny@jointcommission.org](mailto:kpodgorny@jointcommission.org))

### Staffing effectiveness requirements available for second field review

The Joint Commission is conducting a second field [review](#) of revised staffing effectiveness requirements for the hospital and long term care programs. This round of revisions includes further refinements made in response to comments from the first field engagement, which was conducted in spring 2009.

Comments will be gathered through October 7, 2009. For the background on this field review, see the August 5, 2009 issue of [Joint Commission Online](#). (Contact: Laura Smith, [lsmith@jointcommission.org](mailto:lsmith@jointcommission.org))

## Patient safety

### 2009 John M. Eisenberg Patient Safety and Quality Award Recipients

The National Quality Forum and The Joint Commission announced the [2009 recipients](#) of the annual John M. Eisenberg Patient Safety and Quality Awards. This year’s awards, which feature a new international category, will be presented at NQF’s Annual Policy Conference: Beyond Measure - The Quality Imperative in Healthcare Reform in National Harbor, Md., October 14-15. The December 2009 issue of *The Joint Commission Journal on Quality and Patient Safety* will feature the achievements of the award recipients. The patient safety awards program, launched in 2002 by NQF and The Joint Commission, honors John M. Eisenberg, M.D., M.B.A., former administrator of the Agency for Healthcare Research and Quality, and one of the founding leaders of NQF. Dr. Eisenberg was a passionate advocate for patient safety and health care quality and personally led AHRQ’s grant program to support patient safety research. The 2009 honorees are:

- Gary S. Kaplan, M.D., Virginia Mason Medical Center, Seattle, Wash., received the award for individual achievement.
- Tejal Gandhi, M.D., Brigham and Women’s Hospital, Boston, Mass., received the research award.
- Michigan Health & Hospital Association (MHA) Keystone Center for Patient Safety & Quality, Lansing, Mich., received the award for innovation in patient safety and quality at the national level.
- Mercy Hospital Anderson, Cincinnati, Ohio, received the award for innovation in patient safety and quality at the local level.
- Noreen Zafar, M.D., F.R.C.O.G., Lahore, Pakistan, received the international award.

(Contact: Linda Hanold, [lhaneld@jointcommission.org](mailto:lhaneld@jointcommission.org))

## Joint Commission Resources

### Call for presentations

The Joint Commission and JCR are now accepting proposals for presentations for the 2010 Annual Conference on Quality and Patient Safety. Presentations should focus on practitioner-based, solutions-oriented and sustained improvements. They should also include new processes, technologies, techniques or tools, and creative and innovative ideas within a health care setting. Presentation proposals should be submitted by October 1, 2009, via an [online registration form](#). Questions may be e-mailed to [annualconf2010@jcrinc.com](mailto:annualconf2010@jcrinc.com). (Contact Susan Murray, [smurray@jcrinc.com](mailto:smurray@jcrinc.com))

### Free briefings on HCSS Certification in New York and Florida

Not-yet-certified health care staffing firms are invited to attend a [free briefing](#) on The Joint Commission's Health Care Staffing Services Certification Program. Attendees will learn about the benefits of Joint Commission certification and the process of becoming certified. The briefings include an opportunity to talk directly with Joint Commission staff about the application process, standards, on-site review and pricing. Attendees will receive free copies of the Health Care Staffing Certification Manual (a \$100 value), the Certification Handbook, and Review Process Guide. The briefings will be held:

- October 1, 9:30-11 a.m., Long Island Jewish Health System, Great Neck, N.Y.
- October 20, 9-noon, Florida Hospital, Winter Park, Fla.

(Contact: Dave Eickemeyer, [deickemeyer@jointcommission.org](mailto:deickemeyer@jointcommission.org))

### Home Care Executive Briefings: Attend in person or via video

This year's Home Care Executive Briefing, to be held November 4, 2009, at The Joint Commission Central Office in Oakbrook Terrace, Ill., allows attendance in person or virtually through live or archived streaming video. The briefing will provide new information that leaders need to stay up-to-date as well as an opportunity to discuss the critical issues surrounding quality and safety for home care providers. The briefing will help you:

- Understand how accreditation can be a valuable resource in effectively addressing changing industry trends and patient expectations.
- Learn about changes to the Periodic Performance Review (PPR) and survey process.
- Determine how the enhanced survey process will affect your organization.
- Use resources related to the National Patient Safety Goals to determine areas of potential patient risk or organizational risk, and liability.
- Identify effective strategies for complying with challenging standards.
- Explain how Lean and Six Sigma tools can be implemented at your organization to achieve and sustain improvement and enhance return on investment.

Expand your learning experience by attending the Home Care Accreditation Primer and Home Care Accreditation Essentials seminars to be held November 1-3. For more information or to register, click on the seminars referenced below or call Joint Commission Resources Customer Service toll free at (877) 223-6866. The Home Care Essentials seminar is also available via live or archived streaming video. When ordering, use the registration code indicated.

#### [November 1, 2009 – Home Care Accreditation: A Primer for Beginners](#)

Note: No video option is provided for this seminar.

#### [November 2-3, 2009 – Home Care Accreditation Essentials](#)

Live streaming video: Product code 09087V. Archived streaming video: VA09087.

#### [November 4 – Home Care Executive Briefing](#)

Live streaming video: Product code 09088V. Archived streaming video: VA09088.  
(Contact: Alma Harrell, [aharrell@jcrinc.com](mailto:aharrell@jcrinc.com))

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