

### Compliance with the 2003 National Patient Safety Goals

The following compliance information was derived from scheduled full accreditation surveys conducted at 5,157 health care organizations from January 1 to December 31, 2003.

<b>NPSG</b>	<b>Ambulatory</b>	<b>Behavioral</b>	<b>Hospital</b>	<b>Psych Hosp</b>	<b>Lab</b>	<b>LTC-Opt 2</b>	<b>LTC-Full</b>	<b>Home Care</b>	<b>All Progs</b>
<b>1a</b>	92.7	96.3	96.2	95.1	96.9	96.3	96.7	93.9	95.5
<b>1b</b>	94.0	n/a	91.1	n/a	99.9	100.	99.5	99.4	96.7
<b>2a</b>	94.5	98.0	92.6	90.9	98.1	95.9	95.2	93.6	95.0
<b>2b</b>	80.4	96.0	76.5	85.3	96.4	83.8	73.2	79.6	84.6
<b>3a</b>	97.5	n/a	97.0	n/a	n/a	99.3	100.	97.0	98.4
<b>3b</b>	98.5	100.	99.4	100.	n/a	99.3	100.	99.9	99.6
<b>4a</b>	97.7	n/a	98.5	n/a	n/a	n/a	n/a	n/a	98.3
<b>4b</b>	95.7	n/a	93.8	n/a	n/a	n/a	n/a	n/a	94.2
<b>5a</b>	99.0	n/a	99.7	n/a	n/a	99.3	99.0	97.6	99.1
<b>6a</b>	97.2	99.7	98.6	98.6	n/a	97.8	99.0	98.5	98.6
<b>6b</b>	97.2	100.	97.9	99.3	n/a	99.6	99.5	95.4	97.7
<b>Total surveys</b>	397	694	1249	143	1026	271	209	1168	5157

The following compliance information was derived from random unannounced accreditation surveys conducted at 172 health care organizations from January 1 to December 31, 2003.

<b>NPSG</b>	<b>Ambulatory</b>	<b>Behavioral</b>	<b>Hospital</b>	<b>Psych Hosp</b>	<b>Lab</b>	<b>LTC-Opt 2</b>	<b>LTC-Full</b>	<b>Home Care</b>	<b>All Progs</b>
<b>1a</b>	76.5	90.6	85.4	100.	n/a	n/a	71.4	95.7	87.2
<b>1b</b>	94.1	n/a	77.1	n/a	n/a	n/a	100.	100.	91.0
<b>2a</b>	82.4	96.9	89.6	100.	n/a	n/a	90.5	87.2	90.1
<b>2b</b>	76.5	100.	64.6	14.3	n/a	n/a	42.9	87.2	73.8
<b>3a</b>	94.1	n/a	95.8	n/a	n/a	n/a	95.2	100.	97.0
<b>3b</b>	94.1	100.	100.	100.	n/a	n/a	100.	100.	99.4
<b>4a</b>	94.1	n/a	93.7	n/a	n/a	n/a	n/a	n/a	93.8
<b>4b</b>	94.1	n/a	68.7	n/a	n/a	n/a	n/a	n/a	75.4
<b>5a</b>	94.1	n/a	100.	n/a	n/a	n/a	90.5	93.6	95.5
<b>6a</b>	94.1	100.	100.	100.	n/a	n/a	100.	97.9	98.8
<b>6b</b>	94.1	100.	97.9	100.	n/a	n/a	66.7	100.	94.8
<b>Total surveys</b>	17	32	48	7	0	0	21	47	172