



Behavioral Health Accreditation

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Standards Applicability – Know What Applies to You

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The Joint Commission is

- ▶ Independent
- ▶ Not-for-profit
- ▶ Private sector, non-governmental



Behavioral Health Accreditation Program

Comprehensive Accreditation Manual for Behavioral Health

- ▶ **Psychosocial model**
 - Services for Children and Youth
 - Substance Abuse Treatment Services
 - Community-Based Mental Health Services
 - Opioid Treatment Programs
- ▶ **Accrediting Behavioral health care organizations since 1969.**
- ▶ **Over 1,800 Behavioral health organizations accredited.**
- ▶ **Accredited organizations range from small single service to complex multiple service providers.**



Accreditation Requirements

- ▶ Sentinel Event Policy
- ▶ Accreditation Participation Requirements
- ▶ National Patient Safety Goals
- ▶ Standards and Elements of Performance



Accreditation Participation Requirements

Specific requirements:

- ▶ For participation in the accreditation process
- ▶ For maintaining an accreditation award



Examples of Accreditation Participation Requirements

- ▶ When requested, agency provides official report of licensing body
- ▶ Agency notifies consumers and staff that they may contact The Joint Commission with concerns about safety or quality of care of clients
- ▶ Agency does not misrepresent information provided in the accreditation process



National Patient Safety Goals

- ▶ Requirements that highlight problematic areas in health care
- ▶ Applicability Matrix



Examples of National Patient Safety Goals

- ▶ Implementing a standardized approach to “hand-off” communications, including an opportunity to ask and respond to questions.
- ▶ Accurately and completely reconcile medications across the continuum of care.
- ▶ Encourage client’s active involvement in their own care as a client safety strategy.
- ▶ The organization identifies clients at risk for suicide.



Joint Commission Behavioral Health Standards Development

- ▶ Standards represent a national consensus
- ▶ Expert panels
- ▶ Professional and Technical Advisory Committee
- ▶ Advisory Councils
- ▶ Web-based field reviews for all stakeholders



Standards

Requirements:

- ▶ General performance expectations
- ▶ General structure or process
- ▶ Goal



Elements of Performance

Requirements:

- ▶ Specific performance expectation
- ▶ Specific structure/process
- ▶ Objectives
- ▶ Scored



Standard Level Scoring

- ▶ Elements of Performance are scored
- ▶ Elements of Performance are aggregated to determine standards compliance
- ▶ Standard is either in compliance or not in compliance



Standards Applicability Process

- ▶ Common Standards
- ▶ Specific Program/Setting Standards
- ▶ Specific Population/Service Standards
- ▶ Medication Management Standards
- ▶ Applicability grids in accreditation manual



Specific Programs and Settings

- ▶ Addictions
- ▶ Case management
- ▶ Corrections
- ▶ Crisis stabilization
- ▶ Family pres/wraparound
- ▶ Forensics
- ▶ Foster care
- ▶ Therapeutic foster care
- ▶ Alternative community programs/Alternative family living
- ▶ Residential/Group homes
- ▶ Out-patient
- ▶ Day programs
- ▶ Transitional/supervised living
- ▶ Vocational rehab.
- ▶ Outdoor
- ▶ On-line
- ▶ Opioid treatment
- ▶ Adult day care
- ▶ Therapeutic schools



Additional Behavioral Standards for Specific Populations

- ▶ Children and Youth
- ▶ Persons with Developmental Disabilities
- ▶ Persons receiving Addiction Treatment or Services
- ▶ Opioid Treatment Programs



Examples of Applicability of Standards/Elements of Performance

- ▶ Foster Care only: The agency defines and uses criteria to identify prospective foster care families
- ▶ Opioid Treatment Program only: Concurrent abuse of other drugs is managed
- ▶ Common: Leadership defines qualifications of staff and the number of staff needed to provide care, treatment or services



Support for Accredited Organizations and Organizations Working Toward Accreditation

- ▶ Standards Interpretation Group
(630) 792-5900
- ▶ Introduction to mentor organizations
- ▶ Complementary conference calls
- ▶ Educational programs
- ▶ Publications
- ▶ Designated Account Representative



Joint Commission Behavioral Health Accreditation What will it do for your organization?

- ▶ Demonstrates to the community the organization's commitment to quality and safety.
- ▶ Provides an outline for leadership to set goals, plan services, determine staffing, distribute resources, and manage risk.
- ▶ Supports a culture of excellence.
- ▶ Integrates data use into daily operations.
- ▶ Supports board members in meeting their fiduciary responsibilities.



The Gold Seal of Approval™



2009 Teleconferences

- ▶ Offered quarterly
- ▶ Next: March, 2009

Visit:

www.jointcommission.org/bhcteleconference.htm

For 2009 dates and topics



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