

History Tracking Report: 2009 to 2010 Requirements

Accreditation Program: Laboratory

2009 Chapter: Improving Organization Performance

Standard PI.1.10

2009 Standard Text:

The {jc}organization{/2} collects data to monitor its performance.

2009 Standard: PI.1.10

2009 EP: 1

2009 EP Text:

Revision Type: Split

The {jc}organization{/2} collects data for priorities identified by leaders (see standard LD.4.50).

2009 Standard: PI.1.10

2009 EP: 1

2009 EP Text:

Revision Type: Split

The {jc}organization{/2} collects data for priorities identified by leaders (see standard LD.4.50).

2009 Standard: PI.1.10

2009 EP: 2

2009 EP Text:

Revision Type: Retain

The {jc}organization{/2} considers collecting data in the following areas: · Staff opinions and needs

Standard PI.01.01.01

2010 Standard Text:

The laboratory collects data to monitor its performance.

2010 Standard: PI.01.01.01

2010 EP: 1

2010 EP Text:

The laboratory leaders set priorities for data collection. (See also LD.04.04.01, EP 1)

2010 Standard: PI.01.01.01

2010 EP: 3

2010 EP Text:

The laboratory collects data on the following: Performance improvement priorities identified by laboratory leaders. (See also LD.04.04.01, EP 1)

2010 Standard: PI.01.01.01

2010 EP: 30

2010 EP Text:

The laboratory considers collecting data on staff opinions and needs. Note: If the laboratory has not collected data on this topic, consideration can be demonstrated through methods such as interviews or meeting minutes.

2009 Standard: PI.1.10

2009 EP: 3

2010 Standard: PI.01.01.01

2010 EP: 16

2009 EP Text:

Revision Type: Retain

2010 EP Text:

The {jc}organization{/2} collects data on the perceptions of care, treatment, and services* of {jc}patients{/6} including the following: Their specific needs and expectations How well the {jc}organization{/2} meets these needs and expectations* The Joint Commission is moving from the phrase satisfaction with care, treatment, and services toward the more inclusive phrase perception of care, treatment, and services to better measure the performance of {jc}organizations{/14} meeting the needs, expectations and concerns of {jc}patients{/6}. By using this term, the {jc}organization{/2} will be prompted to assess not only {jc}patients{/6}' and/or families' satisfaction with care, treatment, or services, but also whether the {jc}organization{/2} meets their needs and expectations.

The laboratory collects data on the following: Patient perception of the safety and quality of laboratory services.
Note: The laboratory can use the hospital's patient satisfaction survey as long as it addresses laboratory services.

2009 Standard: PI.1.10

2009 EP: 5

2010 Standard: PI.01.01.01

2010 EP: 7

2009 EP Text:

Revision Type: Retain

2010 EP Text:

The {jc}organization{/2} collects data that measure the performance of each of the following potentially high-risk processes, when provided: Blood and blood product use.

The laboratory collects data on the following: The use of blood and blood components. (See also LD.04.04.01, EP 2)

2009 Standard: PI.1.10

2009 EP: 13

2010 Standard: N/A

2009 EP Text:

Revision Type: Delete:NE

2010 EP Text:

Relevant information developed from the following activities is integrated into performance improvement initiatives. This occurs in a way consistent with any {jc}organization{/2} policies or procedures intended to preserve any confidentiality or privilege of information established by applicable law: Risk management.

No EP

2009 Standard: PI.1.10

2009 EP: 16

2010 Standard: N/A

2009 EP Text:

Revision Type: Delete:NE

2010 EP Text:

Relevant information developed from the following activities is integrated into performance improvement initiatives. This occurs in a way consistent with any {jc}organization{/2} policies or procedures intended to preserve any confidentiality or privilege of information established by applicable law: Infection control surveillance and reporting.

No EP

<p>2009 Standard: PI.1.10 2009 EP Text: All laboratories collect data on processes or outcomes related to patient preparation. This includes appropriate instructions and preparatory steps for the procedure.</p>	<p>2009 EP: 19 Revision Type: Retain</p>	<p>2010 Standard: PI.01.01.01 2010 EP: 22 2010 EP Text: The laboratory collects data on the following: Processes or outcomes related to patient preparation, including the provision of patient instructions and preparatory steps for the procedures.</p>
<p>2009 Standard: PI.1.10 2009 EP Text: All laboratories collect data on processes or outcomes related to handling specimens. This includes collection, labeling, preservation, transportation, and specimen rejection.</p>	<p>2009 EP: 20 Revision Type: Retain</p>	<p>2010 Standard: PI.01.01.01 2010 EP: 23 2010 EP Text: The laboratory collects data on the following: Processes or outcomes related to handling specimens, including specimen collection, labeling, preservation, transportation, and rejection. (See also LD.04.04.01, EP 2)</p>
<p>2009 Standard: PI.1.10 2009 EP Text: All laboratories collect data on processes or outcomes related to communication processes. This includes efficient transfer of information, completeness of test requisition, timeliness of reporting results, and accuracy of reports.</p>	<p>2009 EP: 21 Revision Type: Retain</p>	<p>2010 Standard: PI.01.01.01 2010 EP: 24 2010 EP Text: The laboratory collects data on the following: Processes or outcomes related to communication processes, including efficient transfer of information, completeness of test requisition, timeliness of reporting results, and accuracy of reports.</p>
<p>2009 Standard: PI.1.10 2009 EP Text: All laboratories collect data on processes or outcomes related to the appropriateness of tests offered. Includes providing tests to meet the needs of the clinical staff and population served. Data that may be needed to support the review process include information on age or disability groups, diagnoses, problems, levels of care, and treatment. Includes the laboratory's responsibility to be part of a utilization review as a shared involvement with the organization's clinical side to determine the appropriateness of tests being provided. The laboratory supports the clinicians' review of their own utilization practices by providing data and information.</p>	<p>2009 EP: 22 Revision Type: Split</p>	<p>2010 Standard: PI.01.01.01 2010 EP: 25 2010 EP Text: The laboratory collects data to determine whether tests it offers meet the needs of the clinical staff and the population served. Note: Data needed to support the review process may include age, disability groups, diagnoses, problems, levels of care, and treatment.</p>

2009 Standard: PI.1.10**2009 EP:** 22**2010 Standard:** PI.01.01.01**2010 EP:** 26**2009 EP Text:****Revision Type:** Split**2010 EP Text:**

All laboratories collect data on processes or outcomes related to the appropriateness of tests offered. Includes providing tests to meet the needs of the clinical staff and population served. Data that may be needed to support the review process include information on age or disability groups, diagnoses, problems, levels of care, and treatment. Includes the laboratory's responsibility to be part of a utilization review as a shared involvement with the organization's clinical side to determine the appropriateness of tests being provided. The laboratory supports the clinicians' review of their own utilization practices by providing data and information.

To support the review of clinician practices, the laboratory collects data on test utilization.

Standard PI.2.10

2009 Standard Text:

Data are systematically aggregated and analyzed.

2009 Standard: PI.2.10

2009 EP: 1

2009 EP Text:

Revision Type: Split

Collected data are aggregated and analyzed.

2009 Standard: PI.2.10

2009 EP: 1

2009 EP Text:

Revision Type: Split

Collected data are aggregated and analyzed.

2009 Standard: PI.2.10

2009 EP: 2

2009 EP Text:

Revision Type: Split

Data are aggregated at the frequency appropriate to the activity or process being studied.

2009 Standard: PI.2.10

2009 EP: 2

2009 EP Text:

Revision Type: Split

Data are aggregated at the frequency appropriate to the activity or process being studied.

2009 Standard: PI.2.10

2009 EP: 3

2009 EP Text:

Revision Type: Retain

Statistical tools and techniques are used to analyze and display data.

2009 Standard: PI.2.10

2009 EP: 4

2009 EP Text:

Revision Type: Split

Data are analyzed and compared internally over time and externally* with other sources of information when available. *External sources of information include recent scientific, clinical, and management literature, including sentinel event alerts; well-formulated practice guidelines or parameters; performance measures; reference databases; other {jc}organizations{/14} with similar processes, and standards that are periodically reviewed and revised.

Standard PI.02.01.01

2010 Standard Text:

The laboratory compiles and analyzes data.

2010 Standard: PI.02.01.01

2010 EP: 1

2010 EP Text:

The laboratory compiles data into formats that enable them to be analyzed.

2010 Standard: PI.02.01.01

2010 EP: 4

2010 EP Text:

The laboratory analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations.

2010 Standard: PI.01.01.01

2010 EP: 2

2010 EP Text:

The laboratory identifies the frequency for data collection.

2010 Standard: PI.02.01.01

2010 EP: 2

2010 EP Text:

The laboratory identifies the frequency for data analysis.

2010 Standard: PI.02.01.01

2010 EP: 3

2010 EP Text:

The laboratory uses statistical tools and techniques to analyze and display data.

2010 Standard: PI.02.01.01

2010 EP: 4

2010 EP Text:

The laboratory analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations.

2009 Standard: PI.2.10

2009 EP: 4

2009 EP Text:

Data are analyzed and compared internally over time and externally* with other sources of information when available. *External sources of information include recent scientific, clinical, and management literature, including sentinel event alerts; well-formulated practice guidelines or parameters; performance measures; reference databases; other {jc}organizations{/14} with similar processes, and standards that are periodically reviewed and revised.

Revision Type: Split

2010 Standard: PI.02.01.01

2010 EP: 5

2010 EP Text:

The laboratory compares data with external sources, when available.
 Note: Examples of external sources of information include the following:

- Recent scientific, clinical, and management literature, including Sentinel Event Alerts
- Practice guidelines or parameters
- Performance measures
- Reference databases
- Other organizations with similar processes and standards that are periodically reviewed and revised

2009 Standard: PI.2.10

2009 EP: 5

2009 EP Text:

Comparative data are used to determine if there is excessive variability or unacceptable levels of performance when available.

Revision Type: Retain

2010 Standard: PI.02.01.01

2010 EP: 8

2010 EP Text:

The laboratory uses the results of data analysis to identify improvement opportunities. (See also LD.03.02.01, EP 5; PI.03.01.01, EP 1)

Standard PI.2.20

2009 Standard Text:

Undesirable patterns or trends in performance are analyzed.

2010 Standard Text:

No Standard

2009 Standard: PI.2.20

2009 EP: 1

2010 Standard: N/A

2009 EP Text:

Revision Type: Delete:Redun

2010 EP Text:

No EP

Analysis is performed when data comparisons indicate that levels of performance, patterns, or trends vary substantially from those expected.

2009 Standard: PI.2.20

2009 EP: 2

2010 Standard: N/A

2009 EP Text:

Revision Type: Delete:NE

2010 EP Text:

No EP

Analysis occurs for those topics chosen by leaders as performance improvement priorities.

2009 Standard: PI.2.20

2009 EP: 3

2010 Standard: N/A

2009 EP Text:

Revision Type: Delete:NE

2010 EP Text:

No EP

Analysis is performed when undesirable variation occurs which changes priorities.

2009 Standard: PI.2.20

2009 EP: 4

2010 Standard: PI.01.01.01

2010 EP: 8

2009 EP Text:

Revision Type: Retain

2010 EP Text:

The laboratory collects data on the following: All confirmed transfusion reactions. (See also LD.04.04.01, EP 2)

An analysis is performed for all confirmed transfusion reactions, if applicable to the {jc}organization{/2}.

Standard PI.3.10**2009 Standard Text:**

Information from data analysis is used to make changes that improve performance and {jc}patient{/1} safety and reduce the risk of sentinel events.

Standard PI.03.01.01**2010 Standard Text:**

The laboratory improves performance.

2009 Standard: PI.3.10**2009 EP:** 1**2009 EP Text:**

The {jc}organization{/2} uses the information from data analysis to identify and implement changes that will improve the quality of care, treatment, and services.

Revision Type: Split**2010 Standard:** LD.04.04.05**2010 EP:** 11**2010 EP Text:**

To improve safety, the laboratory analyzes and uses information about system or process failures and, when conducted, the results of proactive risk assessments. (See also LD.04.04.03, EP 5)

2009 Standard: PI.3.10**2009 EP:** 1**2009 EP Text:**

The {jc}organization{/2} uses the information from data analysis to identify and implement changes that will improve the quality of care, treatment, and services.

Revision Type: Split**2010 Standard:** PI.03.01.01**2010 EP:** 2**2010 EP Text:**

The laboratory takes action on improvement priorities.

2009 Standard: PI.3.10**2009 EP:** 2**2009 EP Text:**

The {jc}organization{/2} identifies and implements changes that will reduce the risk of sentinel events.

Revision Type: Consolidate**2010 Standard:** PI.03.01.01**2010 EP:** 2**2010 EP Text:**

The laboratory takes action on improvement priorities.

2009 Standard: PI.3.10**2009 EP:** 3**2009 EP Text:**

The {jc}organization{/2} uses the information from data analysis to identify changes that will improve {jc}patient{/1} safety.

Revision Type: Consolidate**2010 Standard:** PI.03.01.01**2010 EP:** 2**2010 EP Text:**

The laboratory takes action on improvement priorities.

2009 Standard: PI.3.10**2009 EP:** 4**2009 EP Text:**

Changes made to improve processes or outcomes are evaluated to ensure that they achieve the expected results.

Revision Type: Retain**2010 Standard:** PI.03.01.01**2010 EP:** 3**2010 EP Text:**

The laboratory evaluates actions to confirm that they resulted in improvements.

2009 Standard: PI.3.10**2009 EP:** 5**2009 EP Text:**

Appropriate actions are undertaken when planned improvements are not achieved or sustained.

Revision Type: Retain**2010 Standard:** PI.03.01.01**2010 EP:** 4**2010 EP Text:**

The laboratory takes action when it does not achieve or sustain planned improvements.