

What does Joint Commission Disease-Specific Care Certification mean to me?

Because Joint Commission standards are regarded as the most rigorous in the industry, Joint Commission-certified disease management programs have demonstrated their commitment to providing quality care to their patients. Joint Commission's Gold Seal of Approval™ is a clear sign that certified programs have demonstrated compliance with the most stringent standards of performance.

*Look for the Joint Commission
Gold Seal of Approval™
when selecting your
disease-specific or
chronic care provider.*



How can I find out whether a disease management program is Joint Commission certified?

A list of Joint Commission-certified disease management programs and services is posted on the Joint Commission website at www.jointcommission.org. You can also call the Joint Commission's Customer Service Department directly at 630-792-5800 for additional information.



The Joint Commission: Assessing the Quality of Care in *Disease Management*



Who is The Joint Commission?

The Joint Commission is an independent, not-for-profit organization established over 50 years ago. Joint Commission is the world leader in evaluating the quality and safety of care delivered in over 15,000 health care organizations across the country—including disease management services, home care providers, hospitals, nursing homes, and behavioral health centers.

The Joint Commission is governed by a board that includes physicians, nurses, and consumers. The Joint Commission sets the standards by which health care quality is measured in America and around the world.



How does a disease management program become Joint Commission certified?

To earn and maintain certification, a disease management program undergoes an extensive on-site review by a select team of Joint Commission professionals once every two years. The purpose of the review is to evaluate the program's performance in areas that affect patient care. Through an assessment of a program's processes, the program's ability to evaluate and improve care within its own organization, and interviews with patients and staff, the program is evaluated against standards developed by The Joint Commission. Certification may then be awarded based on how well the organization met the standards. A disease management program must submit information in order to maintain its certification between on-site reviews. This information assists the program in improving its care, and helps foster the best outcomes for patients with chronic diseases or conditions.